



AGENCY OF HUMAN SERVICES  
DEPARTMENT OF DISABILITIES, AGING AND INDEPENDENT LIVING

Division of Licensing and Protection  
103 South Main Street, Ladd Hall  
Waterbury, VT 05671-2306  
<http://www.dail.vermont.gov>  
Voice/TTY (802) 241-2345  
To Report Adult Abuse: (800) 564-1612  
Fax (802) 241-2358

August 24, 2011

Mr. Steven Doe, Administrator  
Our Lady Of The Meadows  
1 Pinnacle Meadows  
Richford, VT 05476

Provider ID#: 0197

Dear Mr. Doe:

Enclosed is a copy of your acceptable plans of correction for the survey and complaint investigation conducted on **August 2, 2011**. Please post this document in a prominent place in your facility.

We may follow-up to verify that substantial compliance has been achieved and maintained. If we find that your facility has failed to achieve or maintain substantial compliance, remedies may be imposed.

Sincerely,

A handwritten signature in cursive script that reads "Pamela M. Cota".

Pamela M. Cota, RN  
Licensing Chief

PC:ne



Division of Licensing and Protection

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>0197</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		RECEIVED Division of <b>AUG 17 11</b> Licensing and Protection	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>08/02/2011</b>
NAME OF PROVIDER OR SUPPLIER  <b>OUR LADY OF THE MEADOWS</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>1 PINNACLE MEADOWS RICHFORD, VT 05476</b>			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE	
R100	Initial Comments:  An offsite investigation was conducted by the Division of Licensing and Protection on 8/2/11.	R100				
R116 SS=D	V. RESIDENT CARE AND HOME SERVICES  5.3 Discharge and Transfer Requirements  5.3.b Emergency Discharge or Transfer of Residents  (1) An emergency discharge or transfer may be made with less than thirty (30) days notice under the following circumstances:  i. The resident's attending physician documents in the resident's record that the discharge or transfer is an emergency measure necessary for the health and safety of the resident or other residents; or  ii. A natural disaster or emergency necessitates the evacuation of residents from the home; or  iii. The resident presents an immediate threat to the health or safety of self or others. In that case, the licensee shall request permission from the licensing agency to discharge or transfer the resident immediately. Permission from the licensing agency is not necessary when the immediate threat requires intervention of the police, mental health crisis personnel, or emergency medical services personnel who render the professional judgement that discharge or transfer must occur immediately. In such cases, the licensing agency shall be notified on the next business day; or  iv. When ordered or permitted by a court. This REQUIREMENT is not met as evidenced	R116	<b>R116 –</b>  <b>Action:</b> For all future cases requiring emergency discharge, as determined by the Administrator, that do not necessitate intervention by the police, mental health crisis personnel, or emergency medical services personnel the Administrator, or their designee, will first contact the Division of Licensing and Protection for permission to execute the emergency discharge.  <b>Measures:</b> Nursing staff and other Management personnel have been reminded of this requirement and future reminders will be included in routine management meetings.  <b>Monitoring:</b> The Administrator will monitor compliance.		8/11/11	

Division of Licensing and Protection

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

STATE FORM

6899

ZVYE11

TITLE

ADMINISTRATOR

(X6) DATE

8/11/11

If continuation sheet 1 of 2

Division of Licensing and Protection

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R116	Continued From page 1  by: Based on review of notices and interview, the home failed to request permission from the licensing agency to emergently discharge 1 applicable resident when intervention was not required by the police, mental health crisis personnel, or emergency medical services personnel. (Resident #1) Findings include:  Per review of a written notice from the home, Resident #1 was emergently discharged from the home on Friday, July 29, 2011 and brought to the Emergency Room at a nearby hospital. This decision was made by staff at the home, and the "immediate threat" to the Resident did not require police involvement, nor direct involvement of mental health crisis personnel or emergency medical services personnel. The licensing agency was not contacted prior to the discharge. During a phone call on 8/2/11, the Administrator confirmed that the licensing agency was not contacted prior to the emergency discharge of Resident #1 on 7/29/11 as required by regulation.	R116			